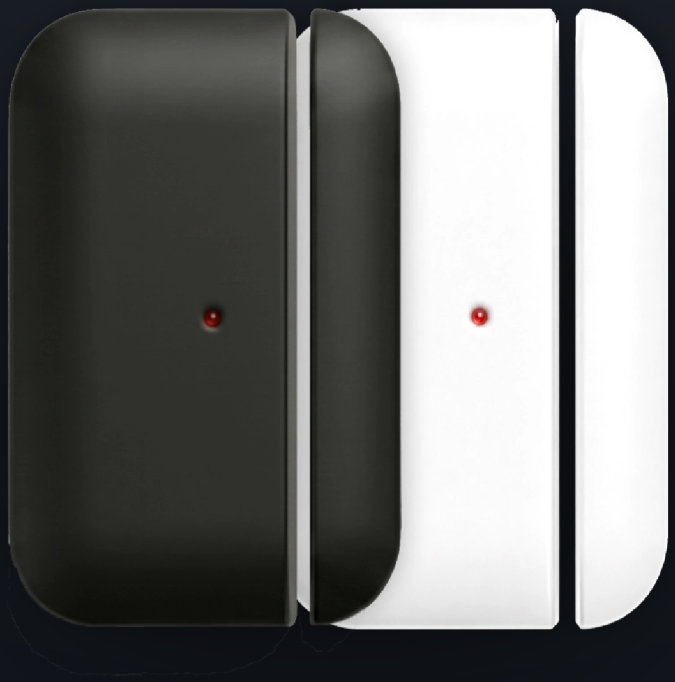
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DOOR AND WINDOW SENSOR

LockSense Pro

User manual

Last updated: 11 November 2026

Welcome

Thank you for choosing the LockSense Pro.

The LockSense Pro is a wireless magnetic contact for doors and windows. As soon as the door or window opens, it reports this straight to your alarm panel. You stick it in place in a few minutes, without tools, and the batteries last up to 4 years.

The LockSense Pro works with the ShieldLink Lite, Plus, Pro and Elite and with the CamperGuard Pro.

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1 The LockSense Pro at a glance

The LockSense Pro has two parts: the transmitter (the large part, with the batteries and the light) and the magnet (the small part). As long as the two parts are close together, the door is closed. When they move apart, the transmitter sends an alert to the alarm panel.



Transmitter (large) and magnet (small), in white and black



Inside the transmitter: 2× CR2450

- Works with a gap of up to about 2 cm between transmitter and magnet — plenty for doors and windows with thick seals.
- The light on the transmitter flashes briefly when the door or window opens.
- Tamper protection: if the transmitter is opened, the alarm panel receives a tamper alert.

2 Pairing with your alarm panel

1. Put your alarm panel into pairing mode for a door/window sensor — see the table below.
2. Pull the transmitter and the magnet apart. The transmitter then sends its signal and the alarm panel confirms the pairing.
3. In the app, give the sensor a name you will recognise, such as “Front door” or “Kitchen window”.

GOOD TO KNOW

Every alarm panel pairs accessories in its own way. The short version is below; the full steps are in your alarm panel’s manual, in the chapter on pairing accessories. All manuals are at neroo.eu/pages/manuals.

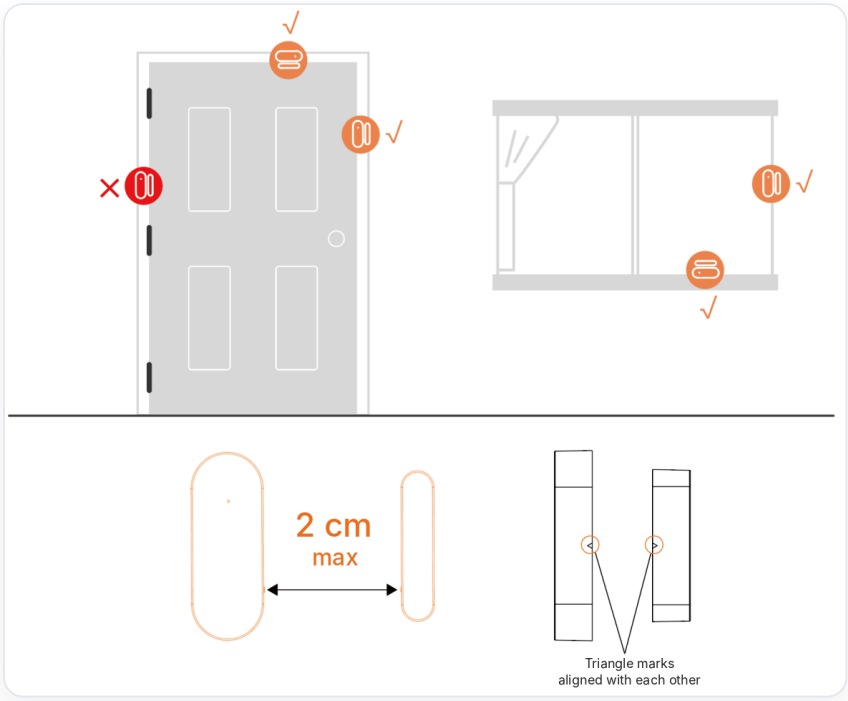
Alarm panel	How to start pairing mode
ShieldLink Pro, Elite and CamperGuard Pro	Tap Connection → Sensors (User code, default 1234) → “+” → Contact → “+ Pair”
ShieldLink Plus	Menu → Accessories → Sensors → “+” → Access → “+ Pair”
ShieldLink Lite	Settings ⚙ → admin code → 1 → 1 → ✓ (quick pairing)
Via the app	Open the alarm panel → Accessories → “+”

GOOD TO KNOW

Pair the sensor on the table next to the alarm panel first, then test it in its final spot with the door closed. That way you know for sure the signal comes through properly.

3 Mounting

Mount the transmitter on the fixed part (the frame) and the magnet on the moving part (the door or window). The triangle marks on both parts must be directly opposite each other.



Mounting on frame and door/window — the triangle marks on both parts directly opposite each other

1. Clean and degrease both spots, and let them dry.
2. Peel the protective film off the adhesive strip and stick the transmitter on the frame. Press it firmly in place for a few seconds.
3. Stick the magnet on the door or window, with the triangle marks directly opposite each other and no more than 2 cm apart.
4. Open the door: the light on the transmitter comes on. That means it is mounted correctly.



The transmitter works in any position: the magnet can sit to the left, right, above or below

GOOD TO KNOW

Is there a temperature difference between the two spots — on an outside door, for example? Then stick the transmitter (the part with the batteries) on the warmer side. That is where the batteries stay in good condition the longest.

Where to put it

- On all outside doors: front door, back door, garden door and the door to the garage.
- On ground-floor windows and windows that can be reached from a flat roof or shed.
- On the shed or summer-house door, within range of the alarm panel.
- Indoors or in a dry, sheltered spot — the LockSense Pro is not waterproof.

4 Everyday use

In the app or on the alarm panel you choose for each sensor when it is active: in both modes (Away & Home), Away only, always, or off. For outside doors and windows “Away & Home” is usually the most practical: your home’s outer shell is then guarded at night as well.

- Door chime: switch this on in the app and the alarm panel beeps whenever the door opens — even when the system is off. Handy for the shed door or the door to the children’s room.
- Open entry warning: if you arm the system while a window is still open, you get a notification.

5 Replacing the batteries

The two CR2450 batteries last up to 4 years. When they are running low, the alarm panel or the app lets you know.

WARNING

Switch the system off and temporarily switch off the alarm panel's siren before you open the transmitter. The alarm panel treats opening the transmitter as tampering, and the alarm goes off.

1. Slide the back cover of the transmitter aside and take it off.
2. Replace both batteries with new CR2450 batteries, plus side (+) facing up.
3. Slide the back cover back on, switch the siren on again and clear the battery alert in the app.

6 Specifications

Type	Wireless magnetic contact for door or window
Works with	ShieldLink Lite, Plus, Pro and Elite · CamperGuard Pro
Wireless	433 MHz (EV1527)
Transmitter–magnet gap	Up to about 2 cm
Battery	2× CR2450 — up to 4 years
Standby consumption	≤ 1 µA
Dimensions	Transmitter 30 × 70 × 15 mm · magnet 10 × 70 × 15 mm
Mounting	Adhesive strip, no tools needed
Use	Indoors

7 Warranty & support

Your LockSense Pro comes with the manufacturer's warranty. Questions, or need a hand? Our team is happy to help.

- E-mail: service@neroo.nl · Phone: +31 85 850 0107
- Manuals, videos and frequently asked questions: neroo.eu/pages/manuals
- At the end of its life, hand the device in as small electronic waste (WEEE), and the batteries at a battery collection point.

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