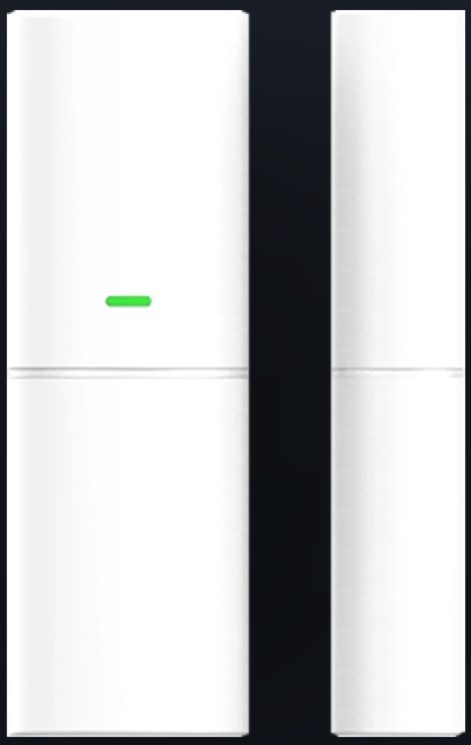
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DOOR AND WINDOW SENSOR

LockSense Elite

User manual

Last updated: 17 November 2026

Welcome

Thank you for choosing the LockSense Elite.

The LockSense Elite is a wireless magnetic contact for doors and windows, made for places where range matters. When the door or window opens, it reports this straight to your alarm panel — up to 500 metres in open field and through several walls. Ideal for a large house, an outbuilding, a warehouse or business premises.

The battery lasts up to 10 years, and you stick the sensor in place in a few minutes, without drilling or screws. The LockSense Elite works exclusively with the ShieldLink Elite.

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1 The LockSense Elite at a glance

The LockSense Elite has two parts: the transmitter (the wide part, with the battery and the light) and the magnet (the narrow part). As long as the two parts are close together, the door is closed. When they move apart, the transmitter sends a notification to the alarm panel.



Transmitter (wide, with light) and magnet (narrow)

- Dual frequency: 433 MHz and LoRa, for a stable connection over long distances and through walls.
- The light on the transmitter flashes briefly when the door or window opens.
- When the battery is running low, you automatically get a notification in the app.

2 Pairing with your alarm panel

1. Put the ShieldLink Elite in pairing mode for a door/window sensor: on the home screen tap Connection (bottom left), enter the user code (default 1234), choose Sensors, tap “+”, choose Contact and tap “+ Pair”.
2. Pull the transmitter and the magnet apart. The transmitter then sends its signal and the alarm panel confirms the pairing.
3. In the app, give the sensor a name you will recognise, such as “Warehouse roller door” or “Front door”.

GOOD TO KNOW

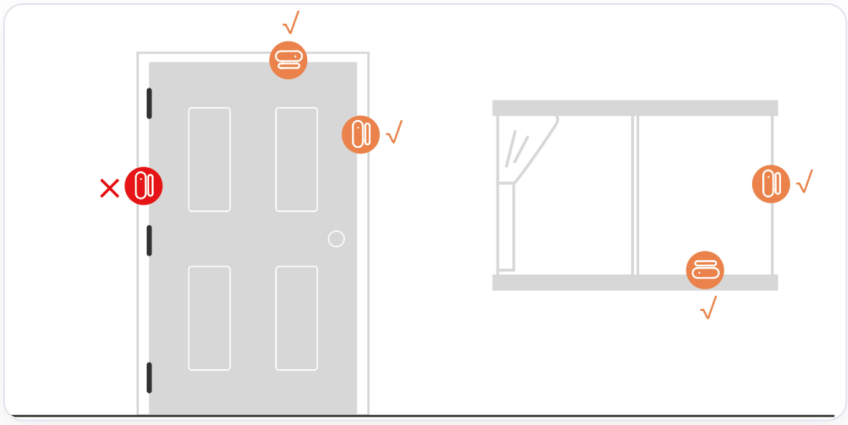
You will find the full steps in the ShieldLink Elite manual, in the chapter on pairing accessories. You can also pair via the app: open the alarm panel → Accessories → “+”. All manuals are at neroo.eu/pages/manuals.

GOOD TO KNOW

Pair the sensor on the table next to the alarm panel first, then test it in its final position with the door closed. That way you know for sure the signal arrives properly — handy for an outbuilding or warehouse further away.

3 Mounting

Mount the transmitter on the fixed part (the frame) and the magnet on the moving part (the door or window), as close to each other as possible and at the same height.



Mount the sensor on the side where the door or window opens — not on the hinge side

1. Clean both spots, remove any grease and let them dry.
2. Peel the protective film off the adhesive strip and stick the transmitter on the frame. Press it firmly for a few seconds.
3. Stick the magnet on the door or window, right next to the transmitter and as close to it as possible.
4. Open the door: the light on the transmitter comes on. Then it is mounted correctly.

Where to mount it

- On all outside doors: front door, back door, garden door and the door to the garage.
- On doors and windows of outbuildings, sheds, warehouses and offices further away from the alarm panel.
- On ground-floor windows and windows that can be reached from a flat roof or shed.
- Indoors or in a dry, covered place — the LockSense Elite is not waterproof.

4 Everyday use

In the app or on the alarm panel you choose for each sensor when it is active: in both modes (Away & Home), Away only, always, or off. For outside doors and windows “Away & Home” is usually the most practical: the outer shell is then guarded at night as well.

- Door chime: switch this on in the app and the alarm panel beeps whenever the door opens — even when the system is off. Handy for the door of a workshop or storeroom.
- Open entry warning: if you arm the system while a door or window is still open, you get a notification.

5 Replacing the battery

The LockSense Elite runs on one CR123A lithium battery (3 V), which lasts up to 10 years. When it is running low, the app tells you automatically.

WARNING
Switch the system off and temporarily switch off the alarm panel's siren before you open the transmitter, so that no alarm goes off.

1. Open the transmitter housing.
2. Replace the battery with a new CR123A (3 V), with the plus (+) facing the same way as the old one.
3. Close the housing, switch the siren back on and clear the battery notification in the app.

6 Specifications

Type	Wireless magnetic contact for door or window, white
Works with	ShieldLink Elite only
Wireless	433 MHz + LoRa · range up to 500 m in open field
Battery	1× CR123A (3 V lithium) — up to 10 years
Dimensions	Width 22 mm (transmitter) and 20 mm (magnet) · height 81 mm · depth 27 mm
Mounting	Adhesive strip, no drilling or screws · indoors only
In the box	LockSense Elite (transmitter and magnet) and adhesive strip

7 Warranty & support

Your LockSense Elite comes with a manufacturer's warranty. Questions or need help? Our team is happy to help.

- E-mail: service@neroo.nl · Phone: +31 85 850 0107
- Manuals, videos and frequently asked questions: neroo.eu/pages/manuals
- At the end of its life, hand the device in as small electronic waste (WEEE), and the battery at a battery collection point.

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